

2. The library is a vital component of our community. 3. The library is a comfortable and safe environment. 4. I found what I was looking for on my last visit to the library.

2. The library is a vital component of our community.	3. The library is a comfortable and safe environment.	4. I found what I was looking for on my last visit to the library.
5	5	5
5	5	5
5	5	5
5	5	5
5	5	5
5	5	0
0	5	5
3	3	4
5	5	5
5	5	5
5	5	4
5	5	5
5	4	4
4	5	
4	5	5
5	5	5
5	5	5
3	5	1
5	5	1
5	5	5
5	5	5

	5	5	4
	5	5	5
	5	5	5
	5	5	5
	5	5	5
	5	5	5
	5	5	5
	1	1	2
	5	5	5
	5	5	5
	5	5	5
	5	5	5
	5	4	5
	5	5	5
	5	5	5
	5	5	5
		0	
	2	1	2
	0	0	4
	7	4	8
	15	12	23
	133	142	119
	15	13	15
	173	172	171
	1.00%	1.00%	1.00%
	0.00%	0.00%	2.00%
	4.00%	2.00%	5.00%

9.00%	7.00%	13.00%
84.00%	83.00%	70.00%
1.00%	8.00%	9.00%

5. I have participated in library programs and events. 6. The library's technology services meet my needs 7. I have not visited the library in the last year because:

5. I have participated in library programs and events.	6. The library's technology services meet my needs	7. I have not visited the library in the last year because:
2	3	
3	5	
0	0	
0	5	
2	5	
0	0	
5	3	
3	3	
5	5	
0	4	
3	5	
4	5	
5	5	
5	n/a	
4	5	
1	5	
3	5	
0	5	
0	5	
4	5	
5	5	

	2	5	
	3	3	
	2	5	
	5	5	
	5	5	
	3	5	
	3	4	
	3	1	
	5	5	
	4	4	
	1	5	
	4	5	
	3	4	
	4	5	
	3	3	
	3	5	
	0		
	25	6	
	15	0	
	26	27	
	26	26	
	58	87	
	20	24	
	170	170	
	15.00%	4.00%	
	9.00%	0.00%	
	15.00%	16.00%	

15.00%	15.00%
34.00%	51.00%
12.00%	14.00%

- o For "Other" (optional additional space) 8. How do you find out about community events and activities? 9. What resources or programs would you like to see at the library?

o For "Other" (optional additional	8. How do you find out about community events and activities?	9. What resources or programs would you like to see at the library?
	online, News Herald	
	newspaper, flyers	
	outdoor signs	
	signs at library	
	bulletin board at the library	
Can donate	Yes	more for youth
	News Herald, library flyers, library bulletin board	COmmunty Serive for RCS Studentents where they act as a volunteer
	The emails sent out by the library	
I appreciate the help I receive from Michelle and especially Bryan when it comes to the computers. The staff are always nice and helpful except for one incident my son had with Patricia. She was overheard saying "I had children" and he took it very personally. He said "I hate her because she hates me" and I explained that was wrong.	I read the notices at the desk and on the bulletin boards. I also ch	My son missed some great activities they had in the past for 8yr. olds.
	I watch the board outside and the site from the library newsletter	I have to think about that
	mail, news herald, bulleting boards	a lot more movies (DVD) more classics books on tape
I get my information elsewhere.	I ask other people	reading circles
It is too difficult for me to get to the library.	word of mouth	computer courses, if not already offered
	bulletin boards, mail	dance party for kids with Wii. BOwling club with Wii. Halloween-January 1st holiday events

busy, don't have a lot of time.	signs in buildings newsletter, email	photo editing crafts for adults in evening or Saturday
	website internet, postings at library	sensory based programs for children with disabilities
I was ill	local newspaper websites, signs	
moved to area recent 6 months	flyers various places	more trivia about movies. I would like to learn moer about events going on in the area. It is especially difficult to discover significant events as a new resident. I would really like to know moer about how the town first came into existence. For example, who founded the town. Were any major battles in history fought here. Another thing is, I don't know about what activites (if any) there are for singles.
no real need for library	Facebook, word of mouth	more computers teen skills like learning to bank, taxes, working, self-help
	email	movie nights/events but not only for teens
	at the library	
SUMMARY		
	1	
	2	
	3	
	4	
	5	
Blank		
TOTAL		
Percent		
	1	
	2	
	3	

	4		
	5		
Blank			

10. Please share any additional thoughts about our library.

1. Have you visited the RCS Community Library in the past year?

10. Please share any additional thoughts about our library	Column2
Great asset for the community.	0
	0
	0
	0
We love the library and visit weekly.	0
	0
"Geek Squad" to help seniors with simple computer problems (0
I still worry about the "new carpet" smell and wonder if my son	0
My son loves the pokemon club. The summer programs have	0
	0
	0
I find all of the people at the library very helpful and very kind a	0
the computer classes are very informative and Bryan is an exp	0
	0
Everything is fine. I like just what they have.	0
The new library facility makes all the difference! Would like to see more weekend hours. Computers are great and so is the service.	0
	0
	0
Everyone is always friendly and helpful	0
It is great. everything is OK	0
Some activites done for 8+ a few years ago could be redone - duck tape.	0

SUMMARY	2. The library is a vital component of our community.	3. The library is a comfortable and safe environment.	4. I found what I was looking for on my last visit to the library.	5. I have participated in library programs and events.	6. The library's technology services meet my needs	1. Have you visited the RCS Community Library in the past year?
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Score						
1	2	1	2	25	6	
2	0	0	4	15	0	
3	7	4	8	26	27	
4	15	12	23	26	26	Yes=120
5	133	142	119	58	87	No=15
Blank	15	15	15	22	26	36

Percent						
1	1%	1%	1%	15%	4%	
2	0%	0%	2%	9%	0%	
3	4%	2%	5%	15%	16%	
4	9%	7%	13%	15%	15%	70%
5	84%	83%	70%	34%	51%	9%
Blank	2%	7%	9%	12%	14%	21%

|

7. I have not visited the library in the last year because:

busy, don't have a lot of time.
Can donate
have to research times/availability.
I appreciate the help I receive from Michelle and especially Bryan when it comes to the computers. The staff are always nice and helpful except for one incident my son had with Patricia. She was overheard saying "I had children" and he took it very personally. He said "I hate her because she hates me" and I explained that was wrong.
I get my information elsewhere. (x 2)
I have been continuously impressed by the improvements to the library, both it's physical renovations, and the improvements in technology and services. Keep up the good work!
I have tons of books at home
I was ill
It is too difficult for me to get to the library. (x 3)
just moved (x 2)
just moved to Ravenna
library and RCS school newsletters
moved to area recent 6 months
my library card is overdue
no real need for library

8. How do you find out about community events and activities?

at the library (x2)

bulletin board at the library

bulletin boards

bulletin boards, flyers from school (x2)

bulletin boards, mail

bulletin boards, signs, word of mouth

bulletin boards and outdoor sandwich boards.

Check the website. Read sign outside.

childrens class teacher

computer

computer at the library

computer, News Herald, school

computer, newspaper

computers and at the library

email (x6)

email / online

email and staff

email, mailings, school newsletters

email, print calendars

email, road signs

email, signs in library, facebook

email-newsletter

Facebook, friends

Facebook, newspaper
Facebook, road signs
Facebook, WIC at St Patricks church, library staff
Facebook, word of mouth
Facebook; Bulletin Boards
flyers (x2)
friends, communtly calendars
from school
from the library newsletter
From the News-Herald and from signs displayed on Main St by the library.
front desk staff
handouts and calendar from school
home computer
I ask other people
I don't (x3)
I don't
I don't
I get the library newsletter, and see flyers when I am at the library.
I get them through email
I read the notices at the desk and on the bulletin boards. I also check out the Spotlight and the Ravena New Herald.
I usually don't
I watch the board outside and the site
internet
internet, email
internet, postings at library

library bulletin, websites, Ravenna News Herald.
library
library bulletin boards, flyers
library staff
Library web page
library, school, church
library, school, neighbor
local newspaper
local newspapers, signs or notices aroudnd town
mail, news herald, bulleting boards
neighbors, Library Babies library program
newspaper, flyers
News Herald
news herald, church (my pastor is on the Board)
News Herald, library flyers, library bulletin board
news paper, outdoor signs, employees.
newsletter, email
newsletters
newspapers, flyers
On line, newspaper
online (x4)
online, email, signs
online, mailings, social media
online, News Herald
online, newspaper

outdoor signage
outdoor signs
printed calendar and websites.
printed calendar, word of mouth, library staff.
Ravena News Herald
Ravena News Herald, library monthly printed calendar
RCS Library
road sign (x4)
road signs and bulletin boards (x3)
road signs, signs set up inside
road signs, web sites, social media
roadside sign, flyers from school
school
school, road sign, facebook
signs (x3)
signs and online
signs and staff
Signs around town, signs at the library, signs at the laundromat
signs at library
signs in building and flyers
signs in buildings
signs, calendars, website
Social media & other parents
staff
Stewarts

the calendar from school.
The emails sent out by the library
the web
the website and posters.
they are always clearly advertised on/in library property
through school, library ?
various places
website (x2)
Website, posting outside library
websites, signs
websites, TU Preview on Thursday.
websites, word of mouth
while in the library
word of mouth (x2)
word of mouth, facebook, signage
Yes

8. How do you find out about community events and activities?
at the library (x2)
bulletin board at the library
bulletin boards
bulletin boards, flyers from school (x2)
bulletin boards, mail
bulletin boards, signs, word of mouth
bulletin boards and outdoor sandwich boards.
Check the website. Read sign outside.
childrens class teacher
computer
computer at the library
computer, News Herald, school
computer, newspaper
computers and at the library
email (x6)
email / online
email and staff
email, mailings, school newsletters
email, print calendars
email, road signs
email, signs in library, facebook
email-newsletter
Facebook, friends

Facebook, newspaper
Facebook, road signs
Facebook, WIC at St Patricks church, library staff
Facebook, word of mouth
Facebook; Bulletin Boards
flyers (x2)
friends, communy calendars
from school
from the library newsletter
From the News-Herald and from signs displayed on Main St by the library.
front desk staff
handouts and calendar from school
home computer
I ask other people
I don't (x3)
I don't
I don't
I get the library newsletter, and see flyers when I am at the library.
I get them through email
I read the notices at the desk and on the bulletin boards. I also check out the Spotlight and the Ravenna New Herald.
I usually don't
I watch the board outside and the site
internet
internet, email
internet, postings at library

library bulletin, websites, Ravenna News Herald.
library
library bulletin boards, flyers
library staff
Library web page
library, school, church
library, school, neighbor
local newspaper
local newspapers, signs or notices aroudnd town
mail, news herald, bulleting boards
neighbors, Library Babies library program
newspaper, flyers
News Herald
news herald, church (my pastor is on the Board)
News Herald, library flyers, library bulletin board
news paper, outdoor signs, employees.
newsletter, email
newsletters
newspapers, flyers
On line, newspaper
online (x4)
online, email, signs
online, mailings, social media
online, News Herald
online, newspaper

outdoor signage
outdoor signs
printed calendar and websites.
printed calendar, word of mouth, library staff.
Ravena News Herald
Ravena News Herald, library monthly printed calendar
RCS Library
road sign (x4)
road signs and bulletin boards (x3)
road signs, signs set up inside
road signs, web sites, social media
roadside sign, flyers from school
school
school, road sign, facebook
signs (x3)
signs and online
signs and staff
Signs around town, signs at the library, signs at the laundromat
signs at library
signs in building and flyers
signs in buildings
signs, calendars, website
Social media & other parents
staff
Stewarts

the calendar from school.
The emails sent out by the library
the web
the website and posters.
they are always clearly advertised on/in library property
through school, library ?
various places
website (x2)
Website, posting outside library
websites, signs
websites, TU Preview on Thursday.
websites, word of mouth
while in the library
word of mouth (x2)
word of mouth, facebook, signage
Yes

9. What resources or programs would you like to see at the library?

1 or 2 "dumb terminals" to look up books
A "Reach Out" alternative center to teach about abstinence, drug use etc.
A computer course geared toward kids, teaching them how to use Word, Google etc. Book Club for kids where they read the same book and then get together to talk about it.
a cooking class
a kids program on the weekends
a lot more movies (DVD) more classics books on tape
a meatball cook-off. Perhaps organizing a bus tour to the zoo or NYC. Perhaps a tour of Lafarge or the Port of Coeymans. Different activity passes, such as Herkimer Diamond Mines.
additional adult programming such as painting, sewing and other crafting activities.
Adult learning. Programs for "tweens".
book discussions
Books for me to read that I like
child, teen and adult computers
Community Service for RCS Students where they act as a volunteer "Geek Squad" to help seniors with simple computer problems (i.e. updating browsers/hooking up printers. A science corner for students that would include current articles on space, climate, geology, geology and maybe instruments such as a microscope.
computer courses, if not already offered
craft classes continue, media classes continue=, grow audio collection
craft programs, book clubs and local history. All are great to see.
crafts for adults in evening or Saturday
dance party for kids with Wii. Bowling club with Wii. Halloween-January 1st holiday events
Don't know.

felting
hands on children's activities
homework help tutors. More adult craft events/classes. More community help/donations/awareness. (Help people in need in our town.
I don't know enough about the library here to answer. sorry.
I have to think about that
I would like to see less pop culture emphasis, more thought engagement activity.
I would like two smaller lounge seating instead of one round one. They can fit in that front space, I think.
I would like to see the library sustain itself.
Jellied contest. I
Jeopardy competitions
Kids book club
Lunch time running club
Lego Club
More adult programs; trivia nights; 5K races in town to support library and its programs
more after school and evening activities
more book clubs
More books accessible.
more computer workshops
more computers
more for youth
More indie films and books and celebrating something new each month like Autism month, disable artist
more newspaper materials
more presentations about locally unique activities or historical and cultural events peculiar to our community.
More programs for the teens for during the day.

more stuff for kids
more trivia about movies. I would like to learn more about events going on in the area. It is especially difficult to discover significant events as a new resident. I would really like to know more about how the town first came into existence. For example, who founded the town. Were any major battles in history fought here. Another thing is, I don't know about what activities (if any) there are for singles.
more videos
movie nights/events but not only for teens
My son missed some great activities they had in the past for 8yr. olds. I recall one was making things out of duck tape. I also suggested having a bowling league with the Wii and a dance party some Friday evening. It would be wonderful to do a fall festival similar to that done in Clifton Park. In the winter, we could watch Frozen, have cookies with hot cocoa. There could also be a Scooby Doo movie with activities.
news herald
outreach, collaborative programs, parties
photo editing
additional adult programming such as painting, sewing and other crafting activities.
reading circles
reading workshops
sensory based programs for children with disabilities
Some Spanish books would be nice.
Something which utilizes the skills/ talents/ collections etc. of area Senior Citizens.
summer reading nights
Technology classes for Apple devices
teen skills like learning to bank, taxes, working, self-help
The librarians have exceeded my expectations and go above and beyond to help me. I do not use library programs and technology by choice, not because of the library.

Think the library is doing an excellent job and is an invaluable resource to our community. Although I don't have school age children, I am impressed with the children's programs and activities.

I would be interested in continuing education classes on the college level (lifelong learning). I would also be interested in one time presentations about other countries (a combination travelogue/light lecture). I think programs explaining various religions (one at a time) would be well received.

Tutoring or reading programs for Elementary aged children.

updated materials

You may have this already....older patrons reading to younger patrons, one on one or with a couple of children or older patron reading with a small group (approx. 3-5) of younger children.

young artist/inventor program

10. Please share any additional thoughts about our library.

I love our library! The people who work there are always so helpful. There isn't a ton of variety of books but they always help me request what I am looking for from the other libraries.
I love the library and am satisfied. The new library is magnificent.
I love the library! One thing though. When placing a hold, I wish I had the ability to see how far down I am on the list. It would really help coordinating the receipt of library materials
I love the library.
I still worry about the "new carpet" smell and wonder if my son and I are safe when we visit from toxic fumes...
I think everything is fine
I think it is great that you offer programs afterschool (Pokémon, Yu-Gi-Oh!) to have kids that may otherwise not use the library come in and become familiar with the library as a safe, fun, positive place to be.
I think there could be a better floor layout. I would love to see semi walls or partitions to make the space "smaller" and cozier. A desk out in the space, separate from the checkout desk for a reference librarian would be wonderful. Basically, a more creative use of the current huge rectangle of a building. Perhaps using the Voorheesville library for ideas or inspiration.
It has everything I need. The service is great! I have no issues with the library.
It is great to see the library more tied to the community.
It is great. everything is OK
It is terrific and so are the staff! Very welcoming.
It's a fun place
Keep up the good work. The library and its staff is great.
Keep up the great work
kids love it and as a parent, I find it a useful tool

Make sure you look into renting the space to bring additional funds. many community libraries have gone this route. Good luck.
more art books
more books! always!
My son loves the Pokémon club. The summer programs have been excellent. My 95 year old neighbor noticed much more was being offered this summer. You are all doing an excellent job.
never been there, but open 24 hours is good.
No complaints!
On a scale of 1 to 10, an 8
Our family LOVES the RCS Library
So very much pleased with the new set up. The staff has worked very hard to fill a lot of the needs of the patrons.
Some activities done for 8+ a few years ago could be redone - duck tape.
the computer classes are very informative and Bryan is an expert techie
The kids like the fun science like the banana piano
the library always smells nice except when people are smoking out front
the library is a safe thing to do for anybody also fun to be at.
The library is becoming one of the focal centers of the community as a traditional library and as a cultural and entertainment facility for all age groups. Good job!!!
The library is doing a great job.
The library is satisfactory
The Library is very helpful but I don't get to go much due to my 7 month old baby. Currently I get donated books and read to my little girl.
The new library facility makes all the difference! Would like to see more weekend hours. Computers are great and so is the service.

The people that work here are very helpful, very friendly, and very kind.
The programs are amazing. Thank you for being great.
The software is slow.
There's always a lot of programs geared towards boys like Legos and Pokémon. How about some things for girls, like dress up or nail and hair day? I just seems a lot is geared towards the boys.
very good
We go every other day in winter
We love the library and visit weekly.
wonderful resource for the community.
your staff is exceptional :)